iTop Roadmap

After multiple exchanges with our clients and community of users, we planned two major releases for 2018. Discover below a preview of the main themes that will be addressed!

October 2017	February 2018	July 2018	January 2019
iTop 2.4	iTop 2.4.1	iTop 2.5	iTop 2.6

What is planned for iTop 2.5?

Searches are now faster and easier!

I can delegate User management to non administrators!

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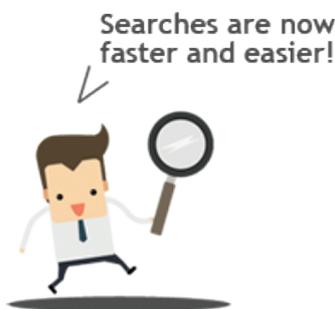
>Optimize your search efficiency

We've been working on a new interface that will enable you to gain efficiency while searching for information.

>Enhance your users' experience!

Create dashboards and graphs for a greater data display.

> Increase security and split responsibilities

Menu by menu, you will be able to grant admin tools to your collaborators.

>Free-up your agents' time with automatic closing of any ticket based on highly customizable rules.

What about iTop 2.6?

I can now put multiple tags on a ticket!

I don't need to write OQL to make my searches anymore!

>Implement tags management!

For example, multiple tags can be associated to a ticket to depict the domains involved.

>Obsolescence of the former portal and built-in MySQL views

The former portal won't be maintained anymore so don't forget to anticipate!

> Going further in search intuitiveness

The 2.6 release will keep on the 2.5 project with an ever more powerful search, in many cases you won't need to write OQL query anymore!

>Better control the edition of relations

For example, Team members could be restricted to the same organization as the team itself.